

## Promoting your product doesn't have to cost a lot of money

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#### Advertising vs. Public Relations

- What's the difference between advertising and public relations?
- Advertising is paid media
  - Companies pay a fee to guarantee placement, time or space with a specific news outlet.
- Public Relations is <u>earned</u> media
  - Use internal communications staff to place a news story.
  - Companies pay a fee to a public relations agency or consultant to place a story.



### Advertising

- Typically more expensive than PR
  - 30 second advertisement on KUSA-TV at 10pm cost \$10K plus cost to produce the ad (\$100K+)
- You draft the text or ad copy
  - you get to communicate something very specific.
- You place the advertisement
  - The time and location of the ad is predetermined at the time the advertisement is purchased.



#### **Public Relations**

- Pitching or "selling" a news story to a specific reporter
- News coverage is based on editorial content
  - ☐ Where do reporters find their stories
    - Wire services
    - Sources
    - Communications professionals
  - Media has a lot of news to fill
    - 300+ media outlets across Colorado
    - TV reporters typically file 2-3 news stories per day
    - Print reporters file one story per day
    - Opportunity for you to place your product or story!





### What to choose? Advertising or Public Relations

- Launch
  - □Kick-off or launch a product with PR
    - More bang for the buck PR is more cost effective than advertising.
    - Consumers typically pay more attention to editorial "news" coverage than to an advertisement.
    - Reporter third party endorsement.
      - If Kim Christensen at 9News says product "X" is the best health product for consumers to purchase people will buy the product.



#### Cost of PR



- \$0 if you have a marketing or communication staffer.
- Consultant: \$100 \$200 per hour
- Agency: project fees, hourly fees or monthly retainers.
- ROI
  - Spend \$5K in consultant fees and place 12 news stories valued at \$300K
  - Weigh the cost of an advertisement vs. the cost of PR
    - Denver Post front page business story



## Public Relations How to get started....

- Determine what makes your product newsworthy.
- Ask yourself: Why should a reporter care about your product?
- PR requires a good news "hook"
  - Is it the best in its class.
  - Does it help support a health trend or have something unique or "cool" about it.
  - Is it the "first" of its kind.
  - Make it local. Why should a reporter in Denver or Grand Junction care about something that has no local tie in.
  - Get creative...think outside of the box.





### Public Relations Tools What will I need to "pitch my product"

#### Press kit – Key Items:

- News release (no more than 2 pages double spaced.)
- Fact sheet
- Pitch memo
- Media advisory

#### Additional Items:

- B-roll video (if your budget allows)
- Raw video footage of your product
- CD Photos
- Food deliveries to news rooms



### Public Relations How to talk to the media

- Story angle or hook has been developed
- Press kit and pitch memo drafted
- Ready to talk to the media
  - Get a good media list
    - Get correct contact information
    - Send out a pitch memo or news release to key reporters on the media list
    - Follow up with a phone call and be persistent
    - Practice pitch before you call and sell your product





## Public Relations Tips for talking to reporters

- Be flexible and be prepared
  - □Reporters may want to jump immediately on the story.
    - Be ready to react quickly
    - If you can't accommodate the interview you might miss your opportunity
  - □Reporters are rushed, busy & grumpy
    - Be persistent, never take a "NO" personally
    - If a reporter calls you they are always on deadline Call them back quickly



### Public Relations Avoid pitfalls when talking to reporter

- Never call a reporter and pitch a product close to deadline unless you have breaking news.
- Don't leave long winded voice mail.
- Read the reporters column or watch the segment you hope to get your product placed in.
- TV reporters have planning meetings around 8:30am 9:30am.
   That's when the coverage for the day is determined.
- Watch the calendar...make sure your launch date or event does not conflict with any big news announcement.
- Tuesdays, Wednesday, Thursday best days for coverage.





#### PR 101

- ✓ Get a plan why should the media do your story?
- ✓ Compile press kit material
- ✓ Create target media list
- ✓ Send pitch memo or media advisory
- ✓ Call reporter
- ✓ Conduct interview
- ✓ Story runs/airs
- √ What's it cost?
  - Time
  - Minor expenses for printing, photos & video





## Brassica Tea Launches with Public Relations



### Brassica Lea Warketing -2005

Ongoing national magazine pitching



Contributio anthority o for a free m player) turns into a personal

printable gym manuals and

and flu viruses.

#### Denver Public Relations Results

Partly cloudy High 57, low 32

Complete weather, 105

#### THE DENVER POST

The De Post O

March 7, 2002

Voice of the Rocky Mountain Empire

#### Broccoli brew: tea for tumors?

A cup a day keeps the tumors

Well, they're not exactly promising that. But a couple of Johns Hopkins University researchers have brewed up a tea they say combines that beverage's natural diseasefighting properties with one found in broccoli. And they're offering it, for new, only in Colorado.

Brassica teas - black or green, flavored or not, with or without caffeine and the first tea to be fortified with sulforaphane harvested from broccoli - debuted in Wild Outs and Vitamin Cottage stores this week

Brassica Protection Products brass swears that even though they've spiked their tea with a chemical from broccoli, there's no hint of George Bush The Elder's least-favorite vegetable in the beverage. A random and purely unsci-

Sold only in Colo., cancer researchers' new beverage aims to boost health

entific sip test Wednesday con-

'This is a very exciting, scientifically rational combination of two foods, for which there is a lot of evidence that they provide health benefits for diseases," said Dr. Paul Talalay, a cancer researcher at Johns Hopkins and a Brassica principal.

Those diseases include Alzheimer's, heart disease and concer.

Combining the beneficial elements of both tea and broccoli produces a disease-fighting force more powerful than either would

If the tea, which sells for be-tween \$5 and \$6 for a package of 20 bags, does well in Colorado Brassica chief executive officer Tony Talalay - Paul's son - said the company hopes to take it nationwide

So why is Colorado the test mar-

"It's a good tea market, and there's a lot of interest in unusual. gourmet and health-type teas there," Tony Talalay said.

Colorado already eats up the company's brocco-sprouts.

"It's one of our best (surout markets) in terms of per capita consumption," the younger Talalay said. "And we have a very good sprout-grower out there." In Boulder, of course

The elder Tolaign and his colleagues at Johns Hopkins first attracted attention in 1992 when they identified a connection between

Please see TEA in 24A



24A 0

#### Antioxidant tea

Product: Brawics

ingredients: A contrination of black and green tee and suffors shane, a substance found in brocooli

Properties: Johns Hopkins University assauthers say the toas can help preven Alpheimer's, heart depose and some forms of cancer.

Cost: \$5-56 for a peckage of 20 bags

How to get it: Available through Wild Oats and Vitornin Ontinge places in 747-0001 or visit



Cancer researchers brew up broccoli tea

enting lots of craciferous vegetables - like cabbage, cardiflewer, brussel agrouts and, of course, broccoli - and reduced ranger

The concer-fighting chemical in those vegetables, Talalay conclud-ed is sufforaphone.

Problem was, the amount of that chemical varied wildly from one proceed floret to unother

Se Talalay and his partner, Jed Falsey, a Johns Hopkins pharma-cology researcher, decided to harvest the compound from broccoli and mold it in a concentrated dose with alfalfa sprouts.

They formed Brassica Protection Products, in partnership with Johns Hopkins University, to distribute their cancer-fighting prod-nets. The younger Talalay said that

We're often taking our basic observations about foods as they relate to cancer and making guesses . . . thinking that it's going to be preventive and then being disappointed when it doesn't work or worse.

> Dr. Tim Byers cancer researcher, University of Colorado

a percentage of the profits goes for years, he said. "It's much coni-back to the university for research. or to interrupt the identifyment) Paul Talafay is a passionate proponent of fighting concers before

than to kill a fall-blown turner. One-third of concers, he said By the time they're detected, meet easeers have been forming oneld be awarded by changes in di-

process and even to reverse it

But Dr. Tim Byers, a concer or searcher at the University of Colo-rado, painted out that "miraele feeds" pop up regularly, often to have their curative powers disproved later

We're often taking our basic observations about from an they relate to cancer and making guesses about what compounds may be ac-countable for that and then giving that compound to tab animals or people thinking that it's gaing to be preventive and then being disap-pointed when it deem't work or worse," Byers said. "My advice on distary supplements is not to take any of them in high doors."

Not to worry, Tolalay says. He recommends that for maximum benefit, people eat a couple of ounces of broccoli two or three times a week. And "you get that amount in one ten bug," he said.



### Brassica Tea Marketing 2005 Consumer Product Sampling





### Use Media Coverage for Internal PR

- Share news clips with key stakeholders
- Include news clips in newsletters & presentations
  - Employees are interested/proud when company is highlighted in the news.



### When to use Advertising

- Sustain a product after launch
  - Advertising is often used once a product has been launched with PR.
  - Paid advertisements can support and remind customers about a product after the news interest has died down.
  - Promotions and Special events
    - Product sampling at special events with high consumer traffic also supports a launch.
    - One-on-one interaction with consumers helps to connect with target audience.
    - Partner with large companies that already have sampling events.



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